

Services

- ABI Test
- Acupuncture
- Allergy Testing
- Allied Health Professionals
- Antenatal & Postnatal Care
- Baby & Child Development and Behavior
- BP Management
- Child Health
- Chronic Disease Management
Asthma, Heart Disease, COPD
- Close the Gap: Care for
Indigenous Australians
- Counselling: Stress, Work, Family
Marital, Substance Dependence
- Diabetes Management
- Emotional Health
- Health Assessments: >75's
45-49, A&TSI, 4-year-old health check
- Heart Checks, ECG & Holter Monitor
- Home Visits
- Immunisation for Children & Adults
- Iron Infusions
- Medical Examinations: Driving
Pre-Employment, Insurance
- Men's Health: Wellness, Prostate &
Impotence Management
- Minor Surgery: Suturing, Mole & Skin Cancer
removal
- Mirena Insertion & Removal
- Nutritional Advice
- Pregnancy Tests
- Quit Smoking Assistance
- Registered Nurse
- Sexual Health Checks
- Skin Checks
- Spirometry: Lung Function Test
- Travel Medicine: Yellow Fever Vaccines
- Weight Control
- Women's Health: Fertility, Family planning,
Pap Smear, HRT, General Wellness
- Workcover
- Youth Friendly Practice
- 24 hour Blood Pressure Monitor



Map directions to 6/19 Pitcairn Way
Pacific Pines QLD 4211

Quality Care with Compassion

Our Mission is to provide the highest standard of patient care incorporating a holistic approach toward diagnosis and management of illness. This Practice is committed to promoting wellness and disease prevention to all patients. We do not discriminate in the provision of excellent care and aim to treat all patients with due respect.



**SHOP 6/19 PITCAIRN WAY
PACIFIC PINES QLD 4211
PH: 5529 8655
FAX: 5529 8677**

 November -
December 2023



Newsletter No 54

DOCTORS

- ❖ Dr Simon Hong
- ❖ Dr Vinh Lao
- ❖ Dr John Parsons
- ❖ Dr Cindy Lee
- ❖ Dr Mandy Ranhotra
- ❖ Dr Puneet Pannu
- ❖ Dr Kerry Lowe
- ❖ Dr Peter Yaxley
- ❖ Dr Simon Stilgoe

OPENING HOURS:

7.00am – 6.00pm Monday & Tuesday
7.00am – 7.00pm Thursday
7.00am – 5.00pm Wednesday & Friday
8.00am – 11.00am Saturday

Christmas



Christmas Time!

We would like to Wish all our Patients
a Safe and Merry Christmas.

2023 has been another crazy year.
May all your Dreams & Wishes
for **2024** come true.

If you need to be on the roads over this period,
Please, make sure you drive safe.
Stop, Revive & Survive

Please make sure you stay hydrated with water if
you are drinking over the Christmas period.

Keep stress levels down by being prepared and
doing things in advance.

Enjoy the time you spend with
Family & Friends



Feed Back

If you would like to make any suggestions
relevant to our Practice, Newsletter or Website
please let the Practice Manager know.

Our Practice



Accreditation

We recently completed 180 patient
surveys to help with our Accreditation.
The results were Excellent, and we
would like to say **Thank You** to all the
patients who completed a survey.

RESULTS:

- 98.12%** Are happy with our staff.
- 96.73%** Are happy with our Doctors.
- 94.95%** Are happy with the
information they receive from the
Doctors.
- 96.61%** Are happy with the
communication skills of the Doctors.
- 96.40%** Are happy with the Privacy &
Confidentiality that our practice
provides.
- 95.42%** Are happy with seeing the
Doctor of their choice.
- 98.44%** Are happy with reception staff.
- 94.55%** Are happy with their
experience over the last year.



Public Holidays

We will be CLOSED on the following
days:

- Saturday 23 December**
- Monday 25 December**
- Tuesday 26 December**

Monthly Events

November 2023:

**5 World
Tsunami Day**



13 World Kindness Day

17 Crazy Hair Day



December 2023:



5 World Soil Day

**25 Christmas
Day**



**27 International Day of
Epidemic Preparedness**



Quote

**The Expert was
once a Beginner.**