

## Services at the Practice

- ABI Test
- Acupuncture
- Allergy Testing
- Allied Health Professionals
- Antenatal & Postnatal Care
- Baby & Child Development and Behavior
- BP Management
- Child Health
- Chronic Disease Management  
Asthma, Heart Disease, COPD
- Close the Gap: Care for  
Indigenous Australians
- Counselling: Stress, Work, Family  
Marital, Substance Dependence
- Diabetes Management
- Emotional Health
- Health Assessments: >75's  
45-49, A&TSI, 4-year-old health check
- Heart Checks & ECG
- Home Visits
- Immunisation for Children & Adults
- Iron Infusions
- Medical Examinations: Driving  
Pre-Employment, Insurance
- Men's Health: Wellness, Prostate & Impotence  
Management
- Minor Surgery: Suturing, Mole & Skin Cancer  
removal
- Mirena Insertion & Removal
- Nutritional Advice
- Pregnancy Tests
- Quit Smoking Assistance
- Registered Nurse
- Sexual Health Checks
- Skin Checks and 'Freezing' for Warts &  
Sunspots
- Spirometry: Lung Function Test
- Travel Medicine: Yellow Fever Vaccines
- Weight Control
- Women's Health: Fertility, Family planning,  
Pap Smear, HRT, General Wellness
- Workcover
- Youth Friendly Practice



Map directions to 6/19 Pitcairn Way  
Pacific Pines QLD 4211

## Quality Care with Compassion

Our Mission is to provide the highest standard of patient care incorporating a holistic approach toward diagnosis and management of illness. This Practice is committed to promoting wellness and disease prevention to all patients. We do not discriminate in the provision of excellent care and aim to treat all patients with due respect.



SHOP 6/19 PITCAIRN WAY  
PACIFIC PINES QLD 4211  
PH: 5529 8655  
FAX: 5529 8677

# March - April 2020



## Newsletter No 32

### OUR DOCTORS

- ❖ Dr Simon Hong
- ❖ Dr Vinh Lao
- ❖ Dr Peter Yaxley
- ❖ Dr John Parsons
- ❖ Dr Cindy Lee
- ❖ Dr Mandy Ranhotra
- ❖ Dr Puneet Pannu
- ❖ Dr Kerry Lowe

### OPENING HOURS:

7.00am – 6.00pm Mon, Tue, Wed & Fri  
7.00am – 7.00pm Thursday  
8.30am – 12.00 Saturday

## Accreditation

### Friday 6 March

Accreditation Surveyors will be at our practice. Our practice undergoes a voluntary accreditation process which involves meeting a set of nationally recognised standards. Being AGPAL accredited provides you with peace of mind knowing that your doctor and practice team are committed to your safety and care. The whole team including reception staff, practice manager, nurses & doctor's work together to ensure you get the best quality care.

This means our practice:

- ✓ Knows who you are, cares about your health needs, educates you and respects your privacy.
- ✓ Stays informed about current quality healthcare.
- ✓ Continuously looks at ways to improve, and
- ✓ Is committed to your safety and care.



When you see the AGPAL Accredited Symbol, you can feel safe knowing that our practice has undergone accreditation and is continuously working towards delivering better healthcare.

## Feed Back

If you would like to make any suggestions relevant to our Practice, Newsletter or Website please let the Practice Manager know.

## Our Practice

### Flu Vaccines 2020

Government Flu Vaccines for 2020 are estimated to arrive in April. We will stock Private Flu Vaccines for purchase – late March. Please contact our practice to make an appointment.

### School Based Vaccines

Has your child missed any school based Vaccines? We can do all school based catch-up vaccines here. Speak to one of our Nurses or your Doctor.

### Public Holidays

We will be closed on the following:

**EASTER**  
Friday 10 April  
Saturday 11 April  
Monday 13 April



**ANZAC DAY**  
Saturday 25  
April



## Monthly Events

### March 2020:

1 Clean up Australia Clean Up Australia logo featuring a green map of Australia with a recycling symbol.



Epilepsy Awareness Month

8 International Women's Day



### April 2020:

April no Falls



Call!  
Don't Fall!



Go Blue for  
Autism in April

## Quote

Sometimes you will never know the value of a moment until it becomes a memory.